

Security Conditions and Requirements of the Storage Services

Version No: 4.0

Release Date: 14/02/2022

Version Notes: updating the presentation of requirements, in addition to listing the issued amendments based on the initiative of reducing the government requirements by 30%

Chapter 1: Standard and Technical Specifications of the Security Systems

Application of Standard and Technical Specifications of Security Systems of Law No. (12) of 2016, issued in February 2022, on regulating the Security Industry in Emirate of Dubai

Chapter 2: Security Conditions and Requirements

Storage Services:

Storage Services include the following:

- a) Self-Storage
- b) Rental of safes to save precious deposits.

Definitions		
S.N	Term	Definition
1	Safes Area	An area contains the iron safes, surrounded by a concrete wall.
2	Storerooms Area	An area contains a set of storerooms.
3	Reception and Waiting Area	The areas where customers are received and dealt with or the area where they wait to be served.
4	Viewing Area	The area where the client views his items privately, located within the protected area.
5	Secure Area	An area separates the safes area from the rest of the areas in addition to be the only entrance to the same.

General Specifications of the Establishments			
S.N	Requirement	Description	Remarks
1	Establishments of renting the safe-deposit boxes shall contain the following:	• Reception and Waiting Area; • Safes Area; • Viewing Area; • Secure Area; • Management Area.	
2	Self-storage establishments shall contain the following:	• Reception and Waiting Area; • Storerooms Area; • Management Area.	
3	Secure Area shall contain at least two doors	Secure Area shall contain at least two doors. They are opened alternately, where any door can be opened only after the other one is closed.	
4	Door Electric Locks	Doors shall have electric locks to open only when supplied with electricity.	
5	Spare Power Supply (UPS) shall be provided to operate the systems in case of power failure as follows:	• Alarm System: 8 hours; • VSS System: 8 hours; • Doors System: 8 hours.	

Requirements of the Visual Surveillance System – VSS			
S.N	Requirement	Description	Remarks
1	at all entrances of the establishment	Identification View	
2	at all emergency exits	Identification View	
3	at the reception area	Observation View	
4	at the lobby area	Detection View	
5	at the Secure Area	Observation View	
6	at the Storerooms Area, including all spaces	Monitoring View	
7	at the Viewing Area	Detection View	
8	Recording Mode	The recording mode shall be set to at least ten frames per second (10fps) per camera.	
9	Duration of the recordings	The recordings shall be kept for at least 90 days for all cameras.	
10	System of linking and following up the integrity of VSS	Installing a system for linking and following up the integrity of VSS	

The Alarm System			
S.N	Requirement	Description	Remarks
1	Safes Room	Safes Room shall contain motion and vibration detectors	
2	Securing the Main Door	The main door shall have magnetic keys.	
3	Securing the Areas and Rooms	Reception area, secure area and safes room shall contain motion detectors.	
4	The Panic Button	A panic button or emergency call shall be provided at the reception desk, and the office of the manager and the security guard.	

Other Requirements			
S.N	Requirement	Description	Remarks
1	Security Guard	Security Guard shall be provided on a "24/7" basis.	
2	Obtaining the data of safes' renters	The data of safes' renters shall be obtained with a copy of	

		their identity documents (such as ID cards or passports).	
3	Verify the identity of the safe renter	Developing a system to verify the identity of the safe renter	Optional
4	Renters' Contracts	All renters shall be bound by contracts in which they are committed to: 1- Refrain from storing any harmful or prohibited substances; 2- Refrain from storing any flammable or explosive substances. 3- Refrain from storing stolen goods or that are obtained as a result of a crime.	